



EMAIL/TEXT ALERTS

Alerts are financial tools available to customers through Internet Banking. They are useful to monitor accounts and to detect suspicious activity more easily.

What are Account Alerts?

Account Alerts notify customers of activity on their Internet Banking accounts.

How does a customer setup an Account Alert?

In their Internet Banking account click on "Alerts". Select the account type and select "Setup New Alert".

Can a customer receive Alerts via email and text message?

Yes! The customer has the option to set up how they want to receive alerts. The customer may choose email, text message, or a message thru your Internet Banking.

How do I set up a text alert?

You may add your mobile device email address to receive an alert via text message. Your mobile device email address is your ten-digit cell phone number at your provider's address. Below are a few examples. If your provider is not listed, please contact your provider directly.

AT&T		1234567890@txt.att.net
Sprint		1234567890@messaging.sprintpcs.com
T-Mobile		1234567890@tmomail.net
Verizon		1234567890@vtext.com
Virgin Mobile		1234567890@vmobl.com

What types of Account Alerts are available? Here are a few example alerts available that customers can choose from:

- When your balance is less than a certain amount
- All withdrawal amounts greater than a certain amount
- When check numbers have cleared your account
- When a transfer occurs to/from your account

How does a customer know what Alerts they have set up?

Log in to Internet Banking and click on "Alerts." This will show the customer all alerts they have active.

Contact GenoaBank, today!

Elmore Branch	352 Rice Street, Elmore OH 43416	(419) 862-8019
Genoa Branch	801 Main Street, Genoa OH 43430	(419) 855-8381
Maumee Branch	703 Conant Street, Maumee OH 43537	(419) 891-0070
Millbury Branch	24950 West State Route 51, Millbury OH 43447	(419) 836-2351
Oregon Branch	3201 Navarre Avenue, Oregon OH 43616	(419) 698-1711
Perrysburg / Rossford Branch	9920 Old US 20, Rossford OH 43460	(419) 873-9818
Sylvania Branch	5501 Monroe Street, Sylvania OH 43560	(419) 841-5501
Port Clinton / Catawba Branch	3994 East Harbor Road, Port Clinton, OH 43452	(419) 734-3994

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